

Community Needs Assessment

The following needs were identified as barriers or gaps within the eight counties MOCA serves:

1. Employment Readiness
2. Mentoring/Case Management
3. Safe Affordable Housing
4. Child Care
5. Income Management Skills
6. Access to Technology
7. Emergency/Transitional Housing
8. Transportation Barriers
9. Homelessness Outreach
10. Living Wage Jobs

Strategic Plan Priorities

The following strategies were identified as priorities within the eight counties MOCA serves:

1. Employment Readiness
2. Safe Affordable Housing
3. Child Care
4. Mentoring/Case Management
5. Transportation
6. Access to manufacturing and living wage jobs
7. Income Management Skills
8. Emergency/Temporary Housing
9. Community Resource Education
10. Access to Technology

Missouri Ozarks Community Action

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2021
-
2023



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“ We will empower our community, families, and agency; change lives and inspire hope. ”



“Strategic Doing is a strategy discipline, designed around simple rules, to enable teams to form complex collaborations quickly and move them toward measurable outcomes.”
 – Ed Morrison

2021
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 2023

The MOCA Strategic Plan is a three year investment. The following 2021 action plan projects were created by MOCA through a Strategic Doing Workshop presented by University of Missouri Extension.

Employment Readiness
 (Family)

technology
 income ready
 opportunities
 soft skills
 life skills
 jobs
 self management

Safe and Affordable Housing
 (Agency, Community)

tiny homes
 home ownership
 housing coalitions
 landlord association
 housing development
 self-sufficiency
 assessment
 partners

Case Management and Mentoring program
 (Agency, Family)

strength-based
 outreach
 connect
 intergenerational
 job readiness
 mentoring
 intergenerational

Child Care (Community)

childcare
 awareness
 affordable
 accessible
 partnerships
 facilities
 community

Transportation
 (Agency, Community)

opportunities
 underserved
 public transportation
 can repairs
 partnerships
 successful

The following 2022-2023 projects were created by MOCA through a Strategic Doing Workshop presented by University of Missouri Extension.

In addition to the 2021 strategic growth strategy, the following priorities will be added in 2022; Creating or expanding Access to Manufacturing and Living Wage Jobs and improving family Income Management Skills.

In addition to the 2021 strategic growth strategy and strategies added in 2022, the following priorities will be added in 2023; Emergency and Temporary Housing, Community Resource Education for Low Income Families, and improving or expanding Access to Technology.

To ensure accountability this agency participates in Results Oriented Management and Accountability (ROMA).

This process includes:

- Assessment: (Comprehensive Community Needs Assessment was completed 2020).
- Planning (Strategic Doing finalized May 2021).
- Implementation
- Achievement of Results
- Reassessment

Contact MOCA at 573-765-3263, for more information about the Strategic Plan, Missouri Ozarks Community Action agency, or programs within:

- Community Services
- Head Start
- LIHEAP
- Section 8 Housing
- Weatherization