

## Vision

MOCA's vision is to be a catalyst for social and economic prosperity by being a vital, progressive and proactive partner in all our communities.

## Mission

*We will **empower** our community, families, and agency, **change lives** and **inspire hope.***

### EMPLOYMENT

Increase employment supports and training opportunities

### EDUCATION

Build and expand personal and professional development opportunities.

### TRANSPORTATION

Engage in activities that will decrease transportation barriers which affect employment, education, housing and/or health.

### HOUSING

Promote and/or provide activities to ensure decent, safe, sanitary, and affordable housing.

Serving families and communities in:

Camden County  
Crawford County  
Gasconade County  
Laclede County  
Maries County  
Miller County  
Phelps County  
Pulaski County

### Central Office

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### Our Promise

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Community Action changes people's lives, embodies the spirit of hope, improves Communities and makes America a better place to live

We care about the entire community, and we are dedicated to helping people help themselves and each other



**Missouri Ozarks  
Community Action, Inc.**

Helping People. Changing Lives.



# Strategic Plan

2010 - 2013

# Strategic Commitments

## EMPLOYMENT

### **Increase employment supports and training opportunities.**

Provide safe and affordable housing for low-income families.

Annually, 200 families will obtain safe and affordable housing in support of employment.

Provide child care for low-income families.

Annually, 300 individuals will obtain child care in support of employment.

Provide transportation supports for low-income individuals.

Annually, 302 individuals will obtain or maintain transportation in support of employment.

Provide employment skills training for individuals.

Annually, 20 low income individuals will increase employment income as a result of skills training.

Annually, 16 employees will increase employment income as a result of skills training.

Annually, 45 individuals will receive enhanced skills training.

## HOUSING

### **Promote and/or provide activities to ensure decent, safe, sanitary, and affordable housing.**

Low-income families will achieve decent, safe, sanitary, and affordable housing.

Annually, 250 low-income households will receive weatherization services.

Annually, 356 low-income households will receive rental assistance.

Annually, 314 homeless families will receive shelter.

Annually, 6075 families will receive energy assistance.

Develop/maintain partnerships within the communities in support of housing.

Annually, 105 new partners will be identified.

Annually, \$52,500 will be leveraged in support of affordable housing.

Agency increases capacity in support of affordable housing.

Annually, 22 employees will be hired in support of housing projects.

Annually, \$130,000 will be invested in equipment in support of housing projects.

## EDUCATION

### **Build and expand personal and professional development opportunities.**

Increase agency knowledge, skills and abilities through ongoing professional development.

Annually, Board and Policy Council members receive 225 training hours.

Annually, 38 staff will receive professional credentials.

Annually, staff will receive 8138 training hours.

Executive director & Program Directors will complete the CCAP program within 3 years of hire date or promotion.

Educating community regarding low income issues and services.

Annually, 170 community partnerships will be formed or maintained.

A website for local, state and national low income issues will be established and maintained.

Low income individuals and families will receive services in support of increased education.

Annually, 1375 low-income individuals will receive training in life skills.

Annually, 10 low-income individuals will receive job readiness training.

Annually, 5 low-income individuals will complete ABE/GED training.

## TRANSPORTATION

### **Engage in activities that will decrease transportation barriers which affect employment, education, housing and/or health.**

Educate low-income individuals in maintenance of their personal vehicle.

Annually, 50 low-income individuals will receive instruction in vehicle maintenance.

Provide access to tools, facilities, and expertise so that low-income families can maintain reliable transportation.

Annually, 50 low-income families will obtain/maintain reliable transportation.

Annually, 20 low-income individuals will obtain/retain employment as a result of reliable transportation.