

MOCA SMS Messaging Terms & Privacy Policy

Missouri Ozarks Community Action, Inc. (MOCA)

Last updated: March 2026

SMS Messaging Services

By opting in to receive SMS (text) messages from Missouri Ozarks Community Action, Inc. (MOCA), you may receive text messages including, but not limited to, appointment notifications, service reminders, program updates, follow-ups, employment-related notices, and other operational communications related to MOCA services. Message frequency may vary.

Opt-In

Users opt in to receive SMS messages by providing consent verbally, electronically, in writing, or by initiating communication through a MOCA-approved channel.

Opt-Out

You may cancel the SMS service at any time by texting 'STOP'. After you send 'STOP', you will receive a confirmation message that you have been unsubscribed. After this confirmation, you will no longer receive SMS messages from MOCA unless you opt in again.

Help

If you experience issues with the SMS messaging program, reply 'HELP' for assistance or contact Missouri Ozarks Community Action, Inc. directly through official agency contact channels.

Carrier Disclaimer

Carriers are not liable for delayed or undelivered messages.

Message & Data Rates

Message and data rates may apply for any messages sent to you from MOCA and for any messages you send to MOCA. Message frequency may vary. If you have questions about your text or data plan, please contact your wireless provider.

Privacy & Use of Information

MOCA respects your privacy. MOCA does not sell, rent, or share mobile phone numbers or contact information with third parties for marketing or promotional purposes. Contact information is used solely for communication related to MOCA services, programs, employment, or operations. SMS consent is not shared with third parties.