

COMMUNITY NEEDS ASSESSMENT

The following needs were identified as barriers or gaps within the eight counties MOCA serves:

1. *Employment/Career.*
2. *Living Wage opportunities.*
3. *Education—Formal/ Technical/Life Skills*
4. *Housing*
5. *Transportation*
6. *Social Issues— Mental Health*
7. *Child Care*
8. *Health & Nutrition*
9. *Resources*

For a complete Community Needs Assessment, please contact MOCA at 573-765-3263.



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Community Services Programs are funded 100% at \$720,616 with federal funds received from the U.S. Department of Health and Human Services (HHS) provided by the Missouri Department of Social Services, Family Support Division. The funds received from the Family Support Division are all federally funded. This institution is an equal opportunity provider. Esta institución es un proveedor de igualdad de oportunidades. Cette institution est un fournisseur de l'égalité des chances. Это учреждение является поставщиком равных возможностей. هذه المؤسسة مصدر لتوفير تكافؤ فرص.



Missouri Ozarks Community Action

2019—2021 Strategic Plan



Missouri Ozarks Community Action
*We will empower our community,
families, and agency; change lives
and inspire hope.*

MISSOURI OZARKS COMMUNITY ACTION STRATEGIC PLAN



2019—2021 GOALS

The following were prioritized as goals through the agency strategic planning:

1. Social Issues—Mental Health (FAMILY):

A. Analyze resources/develop a plan during the next year to engage and empower youth to prevent negative coping skills, substance abuse, and teen pregnancy.

B. Enhance existing Life Skills classes during the next two years to include building positive coping skills.

C. Expand community partnerships over the next year with preventative health, mental health, and social well being agencies.



2. Housing (COMMUNITY):

A. Share funding resources and opportunities with partner organizations over the next three years.

B. Explore innovative housing opportunities during the next three years.



3. Education (FAMILY):

A. Maintain education supports and partnerships with educational facilities throughout the MOCA service area.

B. Continue ongoing professional development for staff, community members, and participating families served through the agency.

C. During the next year increase knowledge of available educational resources for families served through the agency in regard to:

- Pell Grants/FASFA
- Access Missouri Financial Assistance Program
- Vocational Rehabilitation



4. Health & Nutrition (COMMUNITY):

A. Collaborate with FQHC to provide health services to Head Start Children and Families during the next three years.

B. Expand existing nutrition and Healthy Choices life skills classes and workshops over the next year.

C. Duplicate and expand fitness and nutrition services to service area during the next two years.



5. Resources (AGENCY):

A. Continue utilization of board members and policy council members to identify and/or distribute resource information throughout the agency service area.

B. During the next year, create a procedure or policy to update the existing resource guide effectively and efficiently.

C. Over the next three years, increase community outreach and visibility throughout the service area.



To ensure accountability this agency participates in Results Oriented Management and Accountability (ROMA).

This process includes:

- Assessment: (Comprehensive Community Needs Assessment was completed 9/28/2017).
- Planning (Strategic Plan finalized 3/12/2018).
- Implementation
- Achievement of Results (Outcomes/Reporting/Auditing)
- Evaluation (Monitoring/Auditing)
- Assessment (Reassessing community needs and barriers)

For more information about the Strategic Plan, Missouri Ozarks Community Action agency, or programs within:

- Community Services
- Head Start
- LIHEAP
- Section 8 Housing
- Weatherization

Visit www.mocaonline.org or call 573-765-3263.